

Webcam treatment becomes less popular despite lockdown



57%

would consider treatment via webcam. In 2020, approval was at 70% – a drop by 13%.



trust doctors most
in health issues



Pharmacists



Scientists

Doctors and pharmacists achieve high scores for trust

Pharmacy remains preferred place to shop for OTC-medication

43%

would continue to buy their medication from the pharmacy if given the choice.



21%
Drug stores



12%
Online pharmacies



5%
Online shops



22 %

want to continue to wear
face masks in the future,
e.g. on public transport.

Mental health severely affected by the pandemic



29%

feel more anxious than before



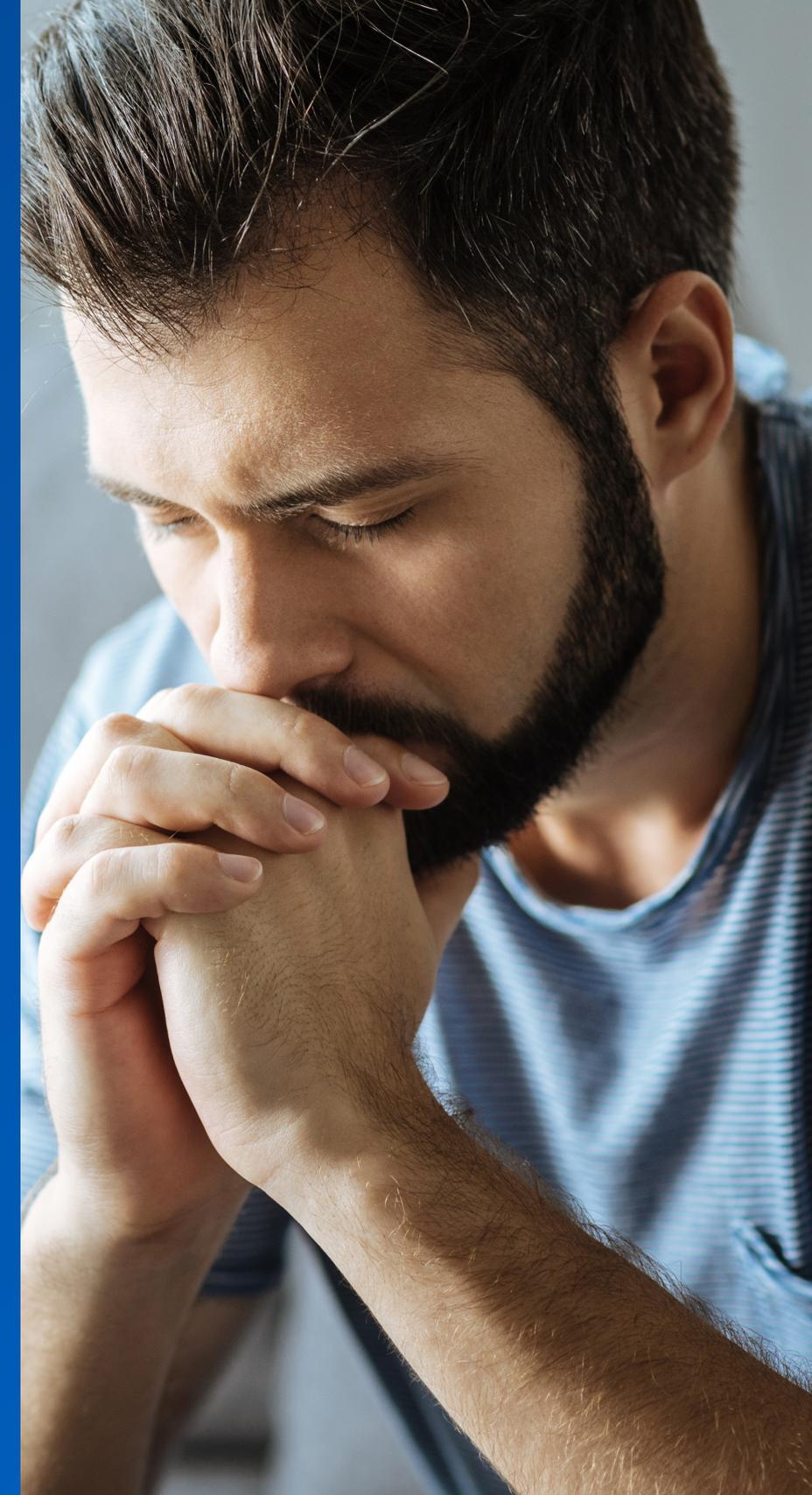
25%

suffer from inner restlessness



15%

have trouble sleeping



2 in 3 familiar with feelings of burnout

65%

of 18 – 34 year old women have had a burnout or the feeling of being on the verge of it. Average of all respondents: 54 %.

